



Quality. Service. Value.®



About Cal Water—Oroville

Providing safe, reliable, and high-quality water service to the residents and businesses of Oroville
Since 1927

California Water Service (Cal Water) has been Oroville's local water utility since 1927.

Today, Cal Water provides water service to approximately 10,400 residents of Oroville and several nearby communities in unincorporated areas of Butte County.

OUR TOP PRIORITY:

Safe, High-Quality Drinking Water

Protecting our customers' health and safety is our highest priority. We have rigorous safeguards in place to make sure that the water we provide to customers is safe to drink. While many communities around Oroville have regular water quality violations, Cal Water's customers in Oroville continue to enjoy drinking water that **meets all primary state and federal standards**. Cal Water's **commitment to water quality** is the reason the Oroville service area **does not have any violations of the Safe Drinking Water Act** listed in the EPA's Safe Drinking Water Information System Database.

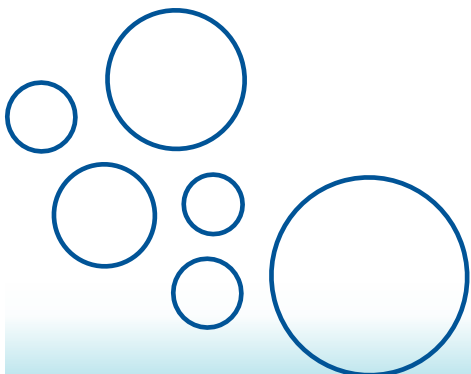
Second only to its commitment to ensuring the safety of the drinking water it provides customers: **Cal Water's commitment to keeping the water system reliable.**

Because of this commitment, the residents and businesses of Oroville do not have to worry if water will be there when they need it, and Oroville's firefighters do not have to worry if there will be enough water pressure to put out a three-alarm fire.

Cal Water fulfills this commitment **by making prudent improvements to the water system**. Just between 2007 and 2015, Cal Water completed more than \$6,700,000 of improvements to the water system in Oroville. Investments like these will help to **ensure that the water system remains reliable for decades to come.**

Unfortunately, many **communities have not been as proactive** in maintaining and replacing their aging water system infrastructure as Cal Water has. Now, those communities have water systems that do not meet normal operating standards, and customers will be facing substantial increases to the cost of water service.

If those communities had been making the same level of investments into their water systems as Cal Water has been, **their customers would be paying more for their water service than Cal Water's customers.**





INVESTING IN Oroville's Future



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Part of the Oroville Community

Locally, Cal Water employs 9 **water professionals** with over **170 years of combined experience** operating and managing water systems. Cal Water's local team works tirelessly every day to ensure its customers have high-quality water every time they turn on the tap.

From serving on local committees like the Board of the Chamber of Commerce to being members of local organizations like Rotary and Kiwanis, Cal Water's employees are **active members of the community**, and volunteer their time to improve the quality of life in Oroville.

Cal Water also gives back to the community by supporting local charitable organizations, including the Boys & Girls Club, the YMCA, the Hope Center, and the Oroville Rescue Mission. In 2014, Cal Water launched a scholarship program, and has already been able to help several first-generation college students pay their tuition.

In addition, Cal Water is a major source of revenue for both the City of Oroville and Butte County. The taxes, fees, and other assessments paid by Cal Water help to cover the costs for **schools, teachers, firefighters, and police officers**, and it also reduces the **tax burden** on every resident of Oroville.

Controlling Expenses to Keep the Cost of Water Service Down

Each day, Cal Water goes to great lengths to find new ways **to operate more efficiently and keep its costs as low as possible**. For example, Cal Water uses emerging technologies to **detect—and repair—leaks faster**. We have also **improved our competitive bidding process** to ensure we continue to get the best services at the most reasonable prices. We operate our pump stations when electricity demand and rates are lower. All of these efforts help to keep our expenses down, which **helps to keep the cost of water service down**.

Today, Cal Water's typical single-family residential customer in Oroville uses about 9,724 gallons of water every month. Their monthly water bill works out to **about \$2.00 a day, and less than \$0.007 per gallon of water**. While the cost of water service has increased in Oroville, just as it has around California and the country, Cal Water does everything it can to minimize those increases.

BY THE NUMBERS

Customer connections	3,600
Population served	10,400
Miles of main	52
Water wells	4
Water storage tanks	2
Booster pumps	6
Fire hydrants	460
Local employees	9
Years of experience	172
Typical monthly water use	9,724 gal.
Typical cost-per-gallon	\$0.007
Low-income discount	\$15/mo.



Get more info at www.CalWater.com or visit facebook.com/CalWaterOroville