



CALIFORNIA'S WATER COMPANIES: 150+ YEARS OF SERVICE

Six million Californians are served by California's water companies. From investing in new treatment facilities and miles of new water pipe to addressing the state's unique water challenges with technological advances and conservation efforts, California's water companies are leading the way to make sure customers have the quality water they need for generations to come.



\$250.6 Million
523,000 Connections



\$140 Million
225,000 Connections



\$110 Million
259,000 Connections



\$88.1 Million
188,000 Connections



\$19.9 Million
106,000 Connections



\$19.6 Million
53,000 Connections



\$16 Million
76,000 Connections



\$1.5 Million
22,000 Connections

California's largest regulated water utilities invested more than **\$645 million** in 2017 to improve and upgrade the infrastructure that delivers water to the communities they serve.

Every year, California's water companies make significant investments in their water systems to ensure that customers have safe, reliable water service.

Cal Water Cal Water replaced more than 23.7 miles of water mains last year, installed 16 emergency generators, and constructed three storage tanks, one groundwater well and four booster pump stations. Additionally, when the state set a new maximum contaminant level for 1,2,3-trichloropropane (TCP) last summer, due to proactive planning, the company was able to quickly install the appropriate treatment at 21 groundwater well and pump stations in Bakersfield, Visalia, and Selma.

San Jose Water Company retrofitted its Montevina Water Treatment Plant, one of the primary water supply sources for the Town of Los Gatos and surrounding communities.

California American Water proactively invested over \$1.2 million in a new well treatment unit in Rancho Cordova that treats for PFOA and PFOS in drinking water.

Golden State Water Company's American River Pipeline Conveyance Project partnership addressed water supply reliability issues through regional collaboration. The project featured installation of a 7,400-foot pipeline that crosses 80 feet below the American River to provide replacement water supply for Golden State Water's customers in Gold River and Rancho Cordova, reduce groundwater pumping during wet years and help better manage the underlying groundwater basin.

San Gabriel Valley Water Company invested almost \$20 million last year in infrastructure improvements, including a new groundwater well and a water storage reservoir, as well as more than 1.2 miles of new water mains.

Suburban Water Systems invested \$5.7 million to prepare a site in Los Angeles County for three above ground steel reservoirs, which included the construction of retaining walls, the tallest being 17-feet high.

Liberty Utilities invested in its Apple Valley and Los Angeles County service areas, including replacing more than four miles of water pipeline in Apple Valley.

Great Oaks Water Company added scheduled improvements to its water supply sources and distribution system, as well as making significant improvements to its water system control and data acquisition capabilities that will produce immediate efficiency and conservation benefits.

California's water companies are leading the way through customer service enhancements and technological advancements, as well as turning around distressed systems and providing exceptional response in the face of emergency situations.

Suburban Water Systems is utilizing smarter and faster field devices, helping employees more effectively and efficiently capture and perform preventative maintenance, which, in turn, increases system reliability for customers.

San Jose Water Company's cutting-edge "Acoustic Leak Detection" system uses data from satellite technology to identify leaks within the company's 2,400 miles of pipes.

Golden State Water Company's newly-launched Community Engagement Program established commitments for increased service hours and philanthropic giving over the next five years to support the efforts of programs that enrich the lives of youth and ensure water resources will be available for future generations.

Cal Water's vast statewide resources and expertise were evident in its response to the deadly 2016 Erskine Fires. As the fire knocked out power and water in the area, Cal Water brought in personnel, multiple portable generators and other support from around the state to not only get and keep water flowing for firefighters, residents and businesses, but also to support its customers who lost everything and other members of the community who still needed clean water.

California American Water acquired the distressed Oxbow Marina Mutual Water Company in Sacramento, which was struggling to comply with state and federal water standards.

Data shows that regulated water utilities have a superior record of environmental compliance.

Government-operated water systems are 24% more likely to incur health violations of the Safe Drinking Water Act than privately-operated water systems.

- Analysis of EPA data from 2010-2013; David Konisky, Georgetown University, and Manny Teodoro, Texas A&M University, "When Governments Regulate Governments" Nov. 2014

"Privately owned utilities are found to be less vulnerable to violations than government ownership."

- Proceedings of the National Academy of Sciences 2018 study

